SynaptekX.

COMPANY OVERVIEW

Technology expertise. Business progress.

Six connected disciplines, supported by enterprise platforms and experienced people.

01 **Services across six disciplines**

02 **Three SynaptekX platforms**

SynaptekX.

About SynaptekX

SynaptekX is a London-based technology consultancy helping UK and global organisations improve how they work, change and grow.

We connect independent advice with implementation and ongoing support across six disciplines, shaped around business priorities.

01

200+ engagements

Experience informing decisions, delivery and operational support.

02

40+ industries

Breadth of perspective across organisations and technology environments.

03

24/7 delivery

Round-the-clock capability to support critical services and operations.

SynaptekX.

20+ YEARS
of industry leadership experience

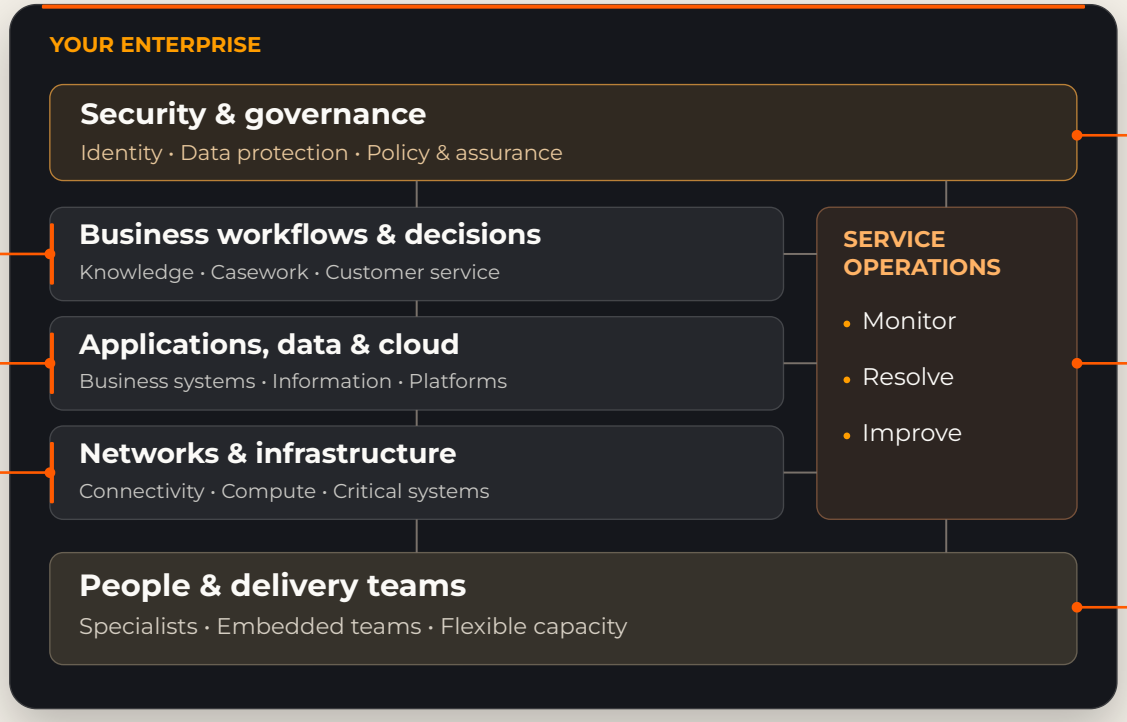
The expertise to transform. The capability to keep you running.

Six specialist disciplines, connected around the systems, services and people your business relies on.

Enterprise AI
Put knowledge to work in everyday business decisions.

Cloud & Digital Transformation
Modernise the systems your business runs on.

Digital Infrastructure & Connectivity
Connect your people, locations and critical systems.



Cyber Security & Compliance
Protect information, access and accountable decisions.

Managed Operations
Monitor service health, resolve issues and improve reliability.

Talent Acquisition & Outsourcing
Bring the specialist skills and capacity to deliver.

ONE DELIVERY RELATIONSHIP — Assess → Design → Implement → Operate → Improve

Engage a single discipline or a coordinated team. The model shows where each capability contributes to your enterprise.

SynaptekX.

Enterprise AI

Responsible AI that helps people use information and complete work more effectively.

01

Assessment and strategy

Review readiness, prioritise use cases and define ownership, governance and a roadmap.

CLEAR PRIORITIES

02

Architecture and integration

Design data foundations, generative AI and workflow integration with security and human review.

CONTROLLED ADOPTION

03

Implementation and improvement

Prove value, build solutions and evaluate quality before expanding into everyday operations.

MEASURABLE PROGRESS

Business value: less repeated work, better access to knowledge and more consistent decisions.

SynaptekX.

Cloud & Digital Transformation

Modernisation around your business

Align applications, data and cloud infrastructure with business needs. Plan migrations around dependencies and service continuity.

BUSINESS VALUE

More adaptable platforms and reliable delivery of digital services

01	**Assess the estate**	Review workloads, readiness and dependencies
02	**Design the target**	Define cloud architecture and operating controls
03	**Migrate and modernise**	Move workloads and improve applications and data
04	**Automate delivery**	Build deployment pipelines and repeatable infrastructure
05	**Optimise and evolve**	Improve performance, resilience and resource use

SynaptekX.

Digital Infrastructure & Connectivity

Reliable foundations that connect users, applications and data across the enterprise.

01

Networks and connectivity

CONNECTED ESTATES

Secure access across locations

- Enterprise networks and SD-WAN
- Cloud interconnect and integration
- Network automation and visibility

02

Platforms and data centres

DEPENDABLE FOUNDATIONS

Infrastructure for business demand

- Data centre and platform architecture
- Compute, storage and virtualisation
- Capacity and lifecycle planning

03

Resilience and recovery

SERVICE CONTINUITY

Confidence in critical services

- Availability and dependency reviews
- Backup and disaster recovery design
- Recovery testing and improvement

SynaptekX.

Cyber Security & Compliance

Security that protects operations and supports confident, accountable business decisions.

GOVERNANCE AND READINESS

Clear priorities and ownership

- Security posture and risk assessments
- Framework alignment and compliance readiness
- Security strategy and vCISO advisory

PROTECTION AND RESPONSE

Controls that work in practice

- Zero trust, identity and cloud security
- SOC, detection and response capabilities
- Incident readiness and recovery planning

BUSINESS VALUE **Reduced exposure, stronger resilience and evidence to support assurance**

Framework support includes ISO 27001, DORA, NIS2 and NCSC CAF.

SynaptekX.

Managed Operations

24/7 operations across AI, cloud, security, networks and infrastructure.

01

Monitor and respond

Track service health, detect issues and coordinate incident response across the technology estate.

02

Maintain and improve

Manage change, patching and performance. Apply DevOps, MLOps and DevSecOps to improve reliability.

03

Govern and evolve

Review service evidence, maintain runbooks and prioritise improvements with your teams.

Business value **Reliable services, clearer accountability and more capacity for your teams**

SynaptekX.

Talent Acquisition & Outsourcing

Specialist people and delivery teams aligned to the skills your roadmap needs.

01

Permanent and contract talent

Find architects, engineers and technology specialists through screening grounded in delivery experience.

SPECIALIST CAPABILITY

02

Interim leadership

Bring senior technology and programme leadership into periods of change or gaps in capability.

EXPERIENCED LEADERSHIP

03

Team outsourcing

Extend internal capacity with focused teams and delivery squads, supported by clear ownership.

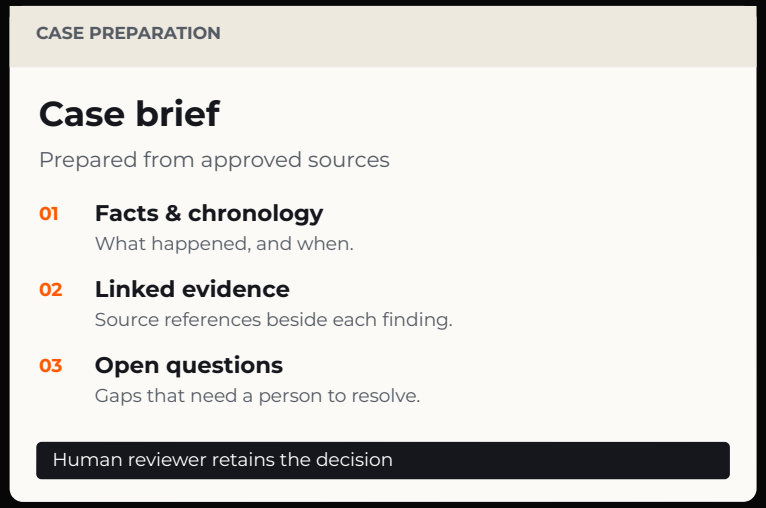
FLEXIBLE CAPACITY

Business value: address skills gaps, sustain delivery and build capability within your organisation.

Three platforms.
Three decisions made clearer.

Casework Intelligence

How do we prepare complex cases with confidence?

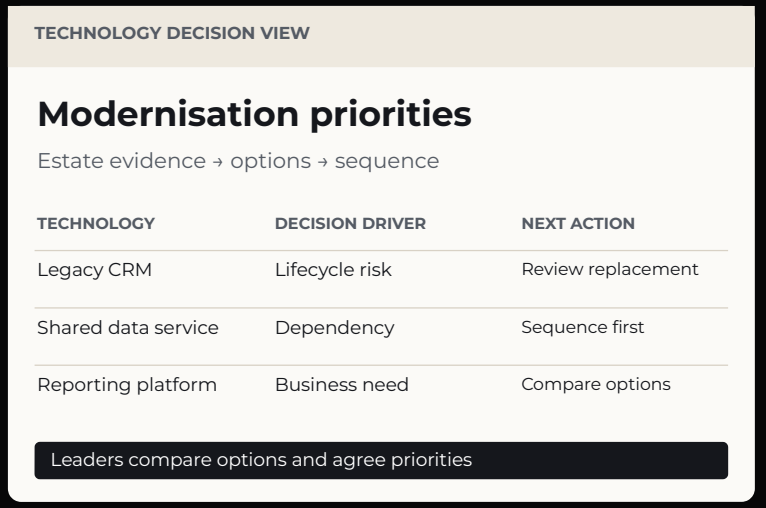


A case ready for review.

Less repeated preparation.
Evidence people can inspect.

Technology Decision Hub

What should we modernise first—and why?

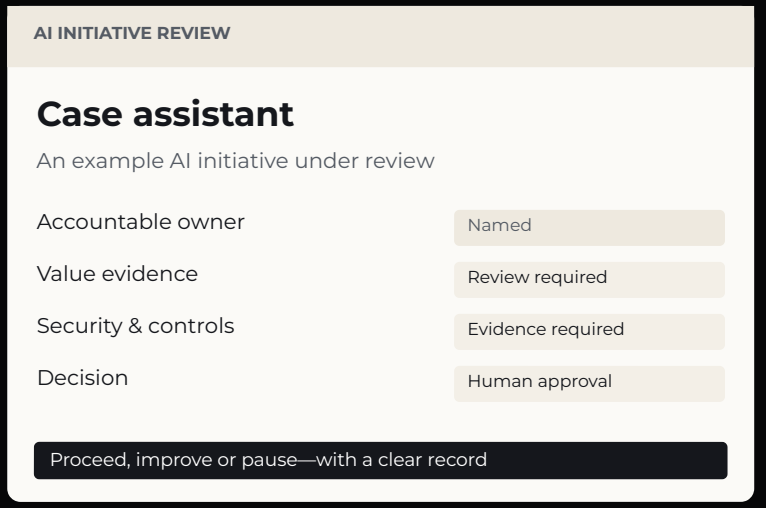


A defensible investment choice.

Priorities grounded in lifecycle, dependencies and business needs.

AI Value and Assurance Hub

Which AI initiatives should proceed?



An accountable AI decision.

Ownership, value and controls considered together.

Illustrative concept views—not live product screenshots. Capabilities and implementation scope are agreed for each engagement.

SynaptekX.

Ways to engage

Start with the support your organisation needs, across any discipline or platform.

01

Assessment and advisory

Establish the current position and priorities. Define strategy, architecture and the next decisions.

02

Delivery and implementation

Design, build and integrate a solution, or begin with a proof of value against agreed measures.

03

Operations and capability

Add managed operations, specialist talent or delivery teams to sustain and improve the service.

ASSESSMENT DURATION	PLATFORM STARTING POINTS	DELIVERY APPROACH
Agreed by scope	**Proof of value, direct delivery or both**	**Your team, SynaptekX or both**

SynaptekX.

Why SynaptekX

20+ years of industry leadership experience
helping businesses transform, grow and innovate through technology.

RELEVANT EXPERIENCE

Our team brings experience from government and public sector work, AI in healthcare, energy and other regulated environments.

London-based, with global reach and experience across complex enterprise technology environments.

WHAT CUSTOMERS CAN EXPECT

01 **Independent advice**
Advice shaped by your needs and technology.

02 **Full lifecycle delivery**
Continuity from assessment to live operations.

03 **Evidence and accountability**
Clear ownership and decisions grounded in evidence.

04 **Knowledge transfer and support**
Knowledge transfer and support for your teams.

CUSTOMER REFERENCES FEATURED ON SYNAPTEKX.COM

HSBC · LLOYDS BANK · NORTHUMBRIAN WATER living water · CenturyLink · Home Office · LIBERTY GLOBAL · Virgin media · BELRON SOLUTIONS · vodafone

Your journey with SynaptekX

Clear steps. Tangible outputs. Support beyond delivery.

Engage at the stage you need, across any discipline or platform.



An agreed brief

Objectives, scope and success measures.

A prioritised roadmap

Findings, options and recommended actions.

A delivery blueprint

Architecture, ownership and implementation plan.

A tested solution

Accepted delivery, documentation and handover.

An operational plan

Runbooks, knowledge transfer and agreed support.

Scope, decision points and responsibilities are agreed for each engagement. Assessment duration is agreed by scope.

Start a conversation info@synaptekx.com +44 (20) 8156 0125 synaptekx.com

5 St John's Lane, London, EC1M 4BH